

A TOTAL of 200 households responded electronically to the Village Questionnaire (VQ). Four people picked up printed copies of the VQ from the village convenience store but only one returned their form. Although the answers to the Yes/No questions and those that required an answer giving a 1-5 rating were self-explanatory, the questions which required individual responses need some explanation. For while numbers 7, 20 and 21 asked different questions, many people chose to respond similarly to all three, sometimes duplicating their answers. In this section the responses to all three questions have been combined to give a broader summary. The number of responses is listed alongside each sub-heading.

- *Speeding on both public and private roads (23)*
 - Although this is dealt with elsewhere in the VQ, there was still a substantial number of people who raised the issue, not just on public roads but many about the problem on private roads. Two or three mentioned traffic-calming measures such as speed bumps.
- *Lack of local bus services (20)*
 - Opinion was divided on whether this should be an extension of existing services to take in the village or additional shuttle bus services to places like Banstead and Epsom.
- *Security (19)*
 - Hardly surprisingly, there was a relatively large number of responses about security. This centred around the activities of Knight Security and the idea of security gates at the entrances to some roads in the village. Although most of the VQ responses weren't specific, the implication is clearly that these gates would be on private, not public, roads. One respondent wanted clarification from the KRA on its policy on security. A couple had views on the KRA's involvement with security; one saying that the KRA should have led on setting up security patrols and another asserting that the KRA should control the activities of private security firms including road patrols and image capture and retention. One respondent complained that the presence of security signs and patrols was in danger of giving the erroneous impression that Kingswood is a 'high crime area' and that this threatened to detract from the appeal and character of the village. One person complained of a lack of police presence in the area.
- *State of roads, verges, hedgerows, tree preservation etc, both on public and private roads. Litter. State of newly-planted trees (17)*
 - A fairly large number of respondents raised the issue of the general maintenance of roads/verges/hedgerows/footpaths. A number of complaints about verges were made about those on private roads. Two people wanted dedicated cycle paths and one or two wanted to see current footpaths improved. There was one complaint about the state of the newly-planted trees and one from someone wanting more work done to preserve trees from encroaching ivy.
- *Parking, including space for disabled parking (16)*
 - This issue occurred fairly frequently across all three questions as well as featuring in Q19. People were mostly concerned about the problem in the village centre but others mentioned parking in private roads and the problem of parking by large numbers of contractors' vehicles.
- *Children's playground (15)*

- *The built nature of Kingswood (13)*
 - Complaints ranged from there being too many flats, a lack of reasonably-priced housing and that the new, larger houses being built are out of character with the semi-rural nature of the village. One or two respondents complained about people erecting high fences and gates around their properties.
- *Swimming pool/gym (7)*
 - One or two responses pointed out that use of a swimming pool for villagers was currently in the IV retirement village brief.
- *What's happening to IVG? (7)*
 - At least one respondent expressed concern that the development may not go ahead at all and worried about the impact that would have on the preservation of Green Belt. Given the KRA's track record on this, rather surprisingly one respondent claimed the KRA hadn't done enough to keep the village informed.
- *Poor rail services (6)*
 - Not as many people mentioned this as the lack of bus service but those who did are very exercised about the changes depriving Kingswood of its previous four trains an hour and a direct service to Victoria.
- *Several people were very complimentary about the work of the KRA and said how much they enjoyed living in the village, suggesting there was no need for any changes. (5)*
- *More community events (5)*
- *Too many groups representing Kingswood and communication between them (4)*
 - People who mentioned this suggested either amalgamation of the various groups or closer communication between them.
- *Street lighting and road gritting on private and public roads (3)*
 - The people who mentioned the lack of street lighting in the village were mainly concerned about the private roads. One person complained about lack of road gritting, although it was not clear whether this was on public or private roads.
- *Mobile phone mast/reception (3)*
 - Proving that you can't please all of the people all of the time, one person railed against the size of the phone mast in the station yard; the other two complained about lack of mobile reception.
- *Utilisation of village hall – theatre complex (3)*
- *Cubs/Brownies/Youth Centre, etc (3)*
- *Village green/outdoor community space (3)*
- *Liaison with other residents' associations (1)*
 - One respondent strongly advocated a more united approach between local residents' associations over infrastructure shortcomings of the local authority bodies.
- *Quality state school (1)*
- *Chapel (1)*
- *Village Facebook/WhatsApp groups (1)*
- *Revitalise retail offering (1)*
- *Dog fouling (1)*