

HOW YOU ANSWERED THE QUESTIONNAIRE

204 responses received

What do you think the KRA does?

1. Do you understand what the KRA currently does? 200 responses

Yes 179 89%
No 21 11%

2. How satisfied are you with what the KRA does for you? (With 5 being extremely satisfied and 1 being extremely dissatisfied.) 198 responses. Average 3.9

1	2	3	4	5
5	8	44	85	56

3. How effective is the KRA at communicating with residents? (With 5 being extremely effective and 1 being extremely ineffective.) 200 responses. Average 4.01

1	2	3	4	5
3	10	41	75	71

4. Are you aware that there is a KRA representative for your road? 201 responses

Yes 152 75%
No 49 25%

What *should* the KRA do?

5. In which of the following areas of activity do you believe the KRA should represent your views?

	Yes	No
Planning	95.4%	4.6%
Road and rail transport and maintenance	96.2%	3.8%
Policing and security	93.0%	7.0%
Village appearance and natural environment	97.9%	2.1%
Council services and infrastructure	88.0%	12.0%
Preservation of Banstead Commons and Green Belt	91.5%	8.5%

6. If you answered YES to any of the categories in Q5, should the KRA's involvement be limited to Kingswood only or should it have a wider remit where necessary, for example in roads and transport?

	Village only	Wider remit
Planning	67.7%	32.3%
Road and rail transport and maintenance	42.9%	57.1%
Policing and security	66.7%	33.3%
Village appearance and natural environment	84.9%	15.1%
Council services and infrastructure	54.7%	45.3%
Preservation of Banstead Commons and Green Belt	40.5%	59.5%

7. Are there any areas where you think the KRA should be involved but is not at present? If so, what? 72 responses

Responses combined in summary with Q20 and Q21.

8. Do you think the KRA is relevant to Kingswood as the village exists today? 200 responses

Yes 189 94%
No 11 6%

What can you do for the KRA?

9. Would you be willing to give the benefit of your professional expertise to the KRA in a voluntary advisory capacity on an ad hoc basis?

Yes 36

10. Would you consider personal involvement in KRA work, either on the committee or a sub-committee/working party?

Yes 25

11. Please state which matters/issues interest you and indicate any personal expertise, experience, professional skills or qualifications you could offer.

Out of the responses, 27 responded directly to the questions and gave contact details. See separate sheet.

12. If you have indicated a willingness to help in any capacity, please put your name and contact details in the box below.

See separate sheet.

What do Kingswood residents want?*

** While the KRA does not control external works and services, we could help with liaising and focusing efforts within the village to resolve issues.*

13. What is your level of satisfaction in Kingswood with our roads? (With 5 being extremely satisfied and 1 being extremely dissatisfied.) 200 responses. Average 3.05

1
20

2
28

3
86

4
52

5
14

14. What is your level of satisfaction in Kingswood with our rail and bus links? (With 5 being extremely satisfied and 1 being extremely dissatisfied.) 198 responses. Average 3.05

1	2	3	4	5
18	35	80	51	14

15. Are you satisfied with the current speed limits (ie 30 mph) on the public roads within the village? (This question does not apply to private roads in Kingswood which are subject to different regulations.) 200 responses

Yes 132 66%
No 68 34%

16. If you answered NO to Q15, what do you think the speed limit should be in the village centre?

Of 69 responses: 62 responses said 20mph; 1 response said 25mph; 4 responses said 15mph and 2 said 30mph.

17. What is your level of satisfaction in Kingswood with the service provided by Surrey Police (With 5 being extremely satisfied and 1 being extremely dissatisfied.) 195 responses. Average 3.13

1	2	3	4	5
15	27	84	55	14

18. What is your level of satisfaction in Kingswood with broadband speed? (With 5 being extremely satisfied and 1 being extremely dissatisfied.) 196 Responses. Average 2.77

1	2	3	4	5
36	47	54	47	12

19. With the village retail offering in decline, evidenced by empty shops, what products/services would make a useful contribution to the community? 142 responses

See table attached.

20. What community amenities do you think Kingswood lacks? 87 responses

Responses combined in summary with Q7 and Q21.

21. In addition to the areas covered above, are there any other issues about living in Kingswood that concern you? 89 responses

Responses combined in summary with Q7 and Q20.

And finally...

22. If you are not currently a member of the Kingswood Residents' Association, would you be willing to explain why you have not joined? Would there be anything the KRA could do that would persuade you to join? [44 responses](#)

27 of the 44 respondents to this question replied that they *were* members. The only notable comments were one complaint about the 'poor conduct and open in-fighting' among the committee at the last AGM, one person who lives in an apartment and said they didn't think their opinion 'would be worth much in the scheme of things' and another respondent who accused the KRA of representing a small number of residences while portraying themselves as representing the whole village, saying the association avoided any consultation with 'newcomers' or other Kingswood community groups. One suggested membership of KRA should be given free to KNECL and KHL residents, with the cost being charged to those companies.

23. If you would like to be entered into the prize draw for a free bottle of Champagne, please enter your name and email address* here. [75 responses](#)

Name:

Email:

**Your data will only be used to contact you if you have won a bottle of Champagne in our prize draw.*